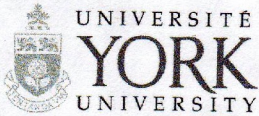


Department of
Political Science



FACULTY OF ARTS
4700 KEELE STREET • TORONTO • ONTARIO •

April 25, 2004

I am writing this letter to document my complete satisfaction with the renovation work done to our basement by Roberts Construction. The job involved waterproofing and the building of a bedroom and bathroom.

Roberts Construction

To Whom It May Concern:

I am writing this letter to document my complete satisfaction with the renovation work done to our basement by Roberts Construction. The job involved waterproofing and the building of a bedroom and bathroom.

They started and finished the job on time and well within the estimated cost. All the workmen and craftsmen were skilled, professional, and courteous. At every stage they were willing to listen to our questions and to make alterations that occurred to us as the job progressed. The result was an excellent addition to our home that we expect to enjoy for many years. I highly recommend Roberts Construction Company for any renovations that you wish to undertake.

Sincerely

A handwritten signature in black ink, appearing to read "Robert R. Albritton".

Robert R. Albritton

The result was an excellent addition to our home that we expect to enjoy for many years. I highly recommend Roberts Construction Company for any renovations that you wish to undertake.